

WEST NORTHAMPTONSHIRE COUNCIL

Corporate Overview and Scrutiny Committee

12 October 2022

Councillor Jonathan Nunn, Leader

Report Title	Corporate Plan Performance Report – 2022-23 Q1
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Contributors/Checkers/Approvers

West MO	Catherine Whitehead	Via ELT 15 th August
West S151	Martin Henry	6 th September
Other Director/SME	Chief Executive, Assistant Chief Executive and All Directors via ELT and EPB.	Rebecca Peck – 30 th August ELT – 15 th August EPB – 22 nd August

List of Appendices

Appendix 1 – Corporate Plan Report – 2022-23 Q1

1. Purpose of Report

- 1.1. The attached appendix provides an update for quarter one to Corporate Overview and Scrutiny Committee on West Northamptonshire Council's performance metrics for the current year and set against the priorities set out in the Corporate Plan.

2. Executive Summary

- 1.2. This report provides an overview of performance for West Northamptonshire Council for the period of April to June 2022 (quarter 1). The performance indicators included in the report have been subject to review, challenge and approval by both the Cabinet and the Executive Leadership

Team (ELT) with our aim being to create a meaningful dashboard of measures that provides members and officers with good insight into the councils performance.

1.3. Following the end of the first year of West Northamptonshire Council a review was undertaken on the metrics included in this report in order to ensure that the reporting to Cabinet is representative of the councils priorities. This work was undertaken in full consultation with both the Cabinet and with all directors via ELT, the outcome of this work is shown in the table below with the metrics which have either been removed from the corporate scorecard (these are still monitored through the relevant director scorecards) and those which have been included as new metrics this year.

Priority	Removals	Additions
1 – Clean and Green	<ul style="list-style-type: none"> Household waste sent for re-use, recycling or composting Waste from HWRCs diverted from landfill Council vehicles that are electric or hybrid. Council owned parks and green spaces that have Green Flag accreditation 	<ul style="list-style-type: none"> Residual waste treated Number of fly tips cleared Number of Fixed Penalty Notices issued for Environmental Crime Visitors to leisure centres Council Homes with improved energy efficiency Satisfaction of Parks (survey based) Satisfaction of cleanliness of area (survey based)
2 – Improved Life Chances	<ul style="list-style-type: none"> Progress 8 Score Children achieving grade 9-4 in English & Maths Older people (65+) offered reablement services following discharge from hospital (ASCOF) In-year eligible population offered an NHS Health Check In-year eligible population who received an NHS Health Check 	<ul style="list-style-type: none"> West Northants attainment summary – All phases New requests for services where route of access was discharge from hospital that had a reablement service (SALT) Home adaptations spend (DLUHC grants)
3 – Connected Communities	<ul style="list-style-type: none"> Broadband gigabit connectivity Rural Broadband coverage 	<ul style="list-style-type: none"> Electric vehicle charging points (West Northants area) Also moved to clean and green
4 – Thriving Towns and Villages	<ul style="list-style-type: none"> Successful appeals to planning applications 	<ul style="list-style-type: none"> Planning applications approved by Committee as recommended Visitors to Libraries Resettlement - People settled / supported
5 – Economic Development	<ul style="list-style-type: none"> People (aged 16-64) who are in employment 	<ul style="list-style-type: none"> Apprenticeships in West Northants area Visitors to Museums

		<ul style="list-style-type: none"> • Pensioners on Council Tax Reduction Scheme (CTRS) • Working age claimants on CTRS • Total on CTRS
6 – Robust Resource Management		<ul style="list-style-type: none"> • Housing Benefit – Time to determine new applications • Housing Benefit – Time to determine change in circumstances

1.4. There have been many changes to teams, services and systems as part of creating the new council and therefore some indicators will need to be developed in order to provide a complete unitary view and move away from the old district and borough boundaries. This is also exacerbated where we have different delivery vehicles or contracts for services, for example in Revenues and Benefits where the services are run in three different contracts and models.

3. Recommendations

3.1 It is recommended that Corporate Overview and Scrutiny Committee note the content of the appendix covering the first quarter of 2022-23.

4. Reason for Recommendations (NOTE: this section is **mandatory** and **must** be completed)

4.1 Reason for recommendations:

- This report is for information purposes and discussion only, there are no direct decisions to be made following the report
- The council is required as part of Local Government Act 1972 to report performance of the council to members

5. Report Background

5.1 It is important that the council is clear and transparent on its performance and that there are clear action plans where our performance falls below target or that of other benchmark authorities.

The council monitors performance across all services areas and against hundreds of national and contract metrics to ensure that services are performing well and identified priorities are monitored and delivered against. These are monitored within services and reported in line with national cycles or as required to Corporate Overview and Scrutiny, and other committees.

This performance report provides an overall high-level summary of the key metrics that underpin our stated corporate priorities and sets out proposed metrics that we will be developing and monitoring for this quarterly report in addition to the wider overall performance framework we have in place.

6. Issues and Choices

6.1 This is a report for information and discussion and therefore there are no choices to be made.

7. Implications (including financial implications)

7.1 Resources and Financial

- 7.1.1 There are no direct financial implications from the report. However, services need to consider the implications of under- or over-performance and identify what resources may need to be reallocated to address these.
- 7.1.2 Financial indicators included within the performance report can be found in greater detail within the finance reports that are presented to Cabinet.

7.2 Legal

- 7.2.1 There are no legal implications arising from this report or recommendations.

7.3 Risk

- 7.3.1 There are no significant risks arising from the proposed recommendations in this report.

7.4 Consultation

- 7.4.1 The metrics included in this report have been chosen based upon the priorities identified within the Corporate Plan and in consultation with Cabinet and the Executive Leadership Team. The Corporate Plan priorities and wider service objectives are underpinned by the council's communications and consultation activities to keep the public, staff and stakeholders informed and engaged on what the council is doing and how it is performing.

7.5 Consideration by Overview and Scrutiny

- 7.5.1 Relevant performance data will be provided to Overview and Scrutiny Committees as required to support their agreed work plans.

7.6 Climate Impact

- 7.6.1 There are no direct implications on climate/environmental impact from this report, it does however provide an update on the delivery of the corporate plan which includes commitments to be Carbon Neutral by 2030. This quarterly report will provide updates on the council's progress to this aim as appropriate.

7.7 Community Impact

- 7.7.1 Managing our performance is key to ensuring we are making a positive impact on our communities, celebrating our successes and addressing our challenges.

8. Background Papers

8.1 The West Northamptonshire Council Corporate Plan 2021-25 provides the basis for the data and project updates that are provided within this quarterly report.